



Key Responsibility Areas

Partnership & Product Lead, Freedom Lifemap

EverFree

More than a billion people worldwide face ongoing abuse and exploitation, yet most never receive the care they need. At EverFree, we're breaking cycles of abuse and exploitation through survivor-led, tech-powered care that makes safety and healing accessible for all.

Our platform, Freedom Lifemap (FLM), enables survivors to lead their own healing journey while helping care providers understand each person's unique needs and support more people, more effectively. Used by over 35 partner organizations across 11 countries, we're building a global movement that aligns programs, policy, and funding around scalable, survivor-centered solutions.

Purpose of this Position

The Partnership & Product Lead will drive Freedom Lifemap's product innovation and partner expansion — helping move FLM from a proven platform to a widely adopted tool that shapes how survivor-centered care is delivered. This role serves as a bridge between US partners, participants, and EverFree's product team, ensuring that user and participant feedback directly informs FLM's design and roadmap.

The role will engage with human services agencies, coalitions, funders, and policymakers to expand FLM adoption and strengthen systemic approaches to prevention and aftercare.

This role is ideal for someone who thrives in early-stage growth environments and is energized by building momentum, mobilizing partners, and turning ideas into action. It requires a proactive, entrepreneurial leader comfortable operating in "build mode" — someone who brings persistence and a strong bias toward action when advancing new products or partnerships.

This full-time role reports to the COO and works closely with EverFree's Freedom Lifemap, Product & Technology, and Advocacy & Communications teams.

Core Responsibilities

1. Partner Expansion & Management

- Serve as EverFree's primary liaison for current and prospective US partners, supporting onboarding, training, and effective implementation of FLM — including adherence to safeguarding and survivor-protection standards.
- Identify and cultivate new partners in priority regions, focusing on survivor-serving organizations, coalitions, and public systems.
- Lead institutional and government partner acquisition and retention strategy, including engagement with state agencies, national networks, and funders.
- Convene partners for shared learning, data insights, and best practices that advance survivor-centered care.
- Track adoption and engagement metrics across partners to guide continuous improvement.

2. Product Development & Feedback Integration

- Serve as the Product Lead for FLM, ensuring that partner, staff, and survivor feedback is systematically gathered and integrated into feature development.
- Collaborate with EverFree's CTO, Product Team, and global partners to prioritize enhancements that maximize survivor experience and impact.
- Translate feedback from the field into clear product needs and user stories, working with tech teams to test and refine features.
- Support pilot testing of new tools or modules, documenting learnings for cross-regional application.
- Contribute to defining and tracking key performance indicators (KPIs) related to user experience, adoption, and partner satisfaction.

3. Advocacy & Systems Influence

- Partner with EverFree's Advocacy & Communications team to advance evidence-based advocacy informed by FLM data.
- Translate FLM insights into compelling briefs, reports, and presentations for policymakers, funders, and coalitions.
- Represent EverFree in coalitions, task forces, and advocacy networks to promote survivor-led, data-driven approaches.
- Build relationships with policymakers and sector leaders to position FLM as a national "standard of care" for prevention and aftercare.
- Support the planning and execution of Partner Summits, regional gatherings, and coalition meetings to amplify shared learning.
- Document and disseminate US learnings to strengthen EverFree's global evidence base and product evolution.

4. Cross-Team Collaboration & Learning

- Partner with EverFree's Fractional CTO and Tech Development team to align product priorities with survivor needs and key stakeholder learning goals.
- Model a "builder mindset," helping EverFree learn quickly, adapt strategies, and maintain forward momentum even in evolving or ambiguous contexts.

Indicators of Success for 2026

- Partner Growth: Drives Freedom Lifemap's U.S. expansion and partner implementation efforts.
- User-Driven Product Enhancements: Partner and participant feedback informs at least three new product features or improvements, strengthening the Direct-to-Participant (DTP) design and survivor experience.
- Evidence-Based Advocacy: FLM data from partners informs three public advocacy or research outputs (policy briefs, reports, or conference presentations), advancing survivor-led, data-driven systems change.
- Coalition & Learning Network: Two national or regional convenings, with measurable collaboration and shared learning among FLM partners.
- Policy & Systems Influence: Advances institutional understanding and adoption of FLM, positioning it as the emerging standard of care for survivor-centered systems.

Key Competencies

- Entrepreneurial and highly proactive. Motivates others, builds momentum around and tests new ideas, and consistently moves work from concept to execution.
- Experience bridging program delivery and digital product development — able to translate field realities into user stories and actionable product needs, and comfortable with iterative testing cycles even without a technical background.
- Skilled at building trust-based relationships across nonprofits, public agencies, funders, and survivor networks, and at aligning multiple stakeholders toward shared outcomes within complex systems.
- Demonstrates survivor-centered and trauma-informed practice, with understanding of trauma, power dynamics, and lived-experience leadership. Shows cultural humility, protects dignity and privacy, and ensures survivors' voices directly shape product and partnership decisions.
- Strong project management skills with the ability to manage concurrent timelines, partners, and product iterations while maintaining high quality. Organized, consistent follow-through, and comfortable with adaptive planning in a startup-style environment.
- Able to interpret qualitative and quantitative findings and translate FLM data into compelling narratives for diverse audiences, including policymakers, funders, and coalitions.
- Brings a systems change mindset, seeing both the micro (casework realities, organizational needs) and macro (policy levers, funding incentives, structural gaps), and can shape product strategy that influences systems as well as individual organizations.

Equal Opportunity Employer

EverFree is an equal opportunity employer committed to building a diverse and inclusive team. We do not discriminate on the basis of race, color, religion, sex, sexual orientation, gender identity or expression, national origin, age, disability, veteran status, marital status, or any other legally protected status. We strongly encourage applications from individuals with lived experience of the issues we address, and we are committed to creating a workplace where all team members can thrive.

How to Apply

Interested candidates should submit their resume through our [application form](#). Applications will be reviewed on a rolling basis, so we encourage early submission. Please note, this is a remote position based in the United States. Candidates must be authorized to work in the U.S.

If you have any questions or encounter any issues, please email us at admin1@everfree.org.